Unify

Certified Implementation & Support Specialist OpenScape Business

Certification has been presented to

Daniel Fasshauer

In recognition of the successful completion of all certification requirements of Unify Academy.

18/09/2019 Valid for 2 years Cert. No: 141231

John Balcar Global Director Unify Academy



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Implementation & Support Specialist OpenScape Business

Daniel Fasshauer

has passed a theoretical examination covering the following topics

- System and hardware overview
- Overview of Features
 - System and station features
 - UC Smart features
 - Attendant features
- Internet Telephony
- Licensing Concept
- Installation, system start up and configuration
- Backup and Restore
- Software Update concept
- UC Smart applications
- Mobility myPortal to go
- Smart Voicemail
- Serviceability and Maintenance
- Remote Access

The Implementation & Support Specialist OpenScape Business has been awarded.

John Balcar Global Director Unify Academy

Cert. No: 141231

